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## Key Points of Report

# A Salary Parity Study of the State's Human Resources Employees 

## Overall Conclusion

We found no signific ant issues of disparity in how state agencies pay human resourc es positions performing similar work. Most agencies pay their Human Resources(HR) Directors appropriately and generally classify human resources staff correctly. Of the approximately 1,900 positions reviewed, we found only 6 percent misclassified. The cost to correct these misclassifications is nominal and should be absorbed by the agencies.

State agenc ies spent about $\$ 11$ billion on activities to manage their investment in human resources in fiscal year 1998. Human resources staff represents 1.3 percent of the total state agency workforce, which equates to 1 HR employee for every 78 state employees.

## Key Facts and Findings

- Six agenc ies undervalue their HR Director job and should take steps to increase these positions' salaries. The cost to the State would be a pproximately $\$ 11,500$ peryear.
- We found that most HR Director positions at medium and large agencies are currently paid within the recommended salary ranges based on complexity level. In order to be more competitive, agencies can move salaries toward the midpoint of the recommended range for the complexity level. In general, mana gement positions statewide lag the market by more than 10 percent.
- Human resources staff positions are generally properly classified. The current salaries are up to 18 percent behind market. Agencies should use the full range of the designated salary groups for these positions so that the sala ries will become more competitive with the private sector. Generally, when salaries are competitive, tumover rates decrease and the number of qualified staff members increases.


## Contact

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## Office of the State Auditor

Lawrence F. Alwin, CPA

The State Classification Office conducted the salary studies and developed the findings and recommendations in this report in accordance with the Position Classification Act, Texas Government Code, Chapter 654.

## Ovenview

$\mathrm{W}^{\text {c }}$e found no significant issues of disparity in how state agencies pay human resources positions performing similar work. Most agencies currently pay their Human Resources (HR) Directors appropriately and generally classify human resources staff correctly. We found that only 6 percent of the approximately 1,900 positions reviewed were misclassified. The cost to correct these misclassifications is nominal and should be easily absorbed by the agencies.

For the majority of agencies, current salaries for HR Directors fall within the recommended ranges. The recommended ranges are based on the agencies' complexity. We found that the definition of the HR Director position varied across agencies. The most significant factors used to define the agency complexity level were total number of employees in the agency, workforce complexity, and the executive director's not-to-exceed salary rate.

There are six agencies that have undervalued their HR Director position. The annual cost to the State to adjust salaries for these positions is approximately $\$ 11,500$. The cost to the State to reclassify HR staff will be nominal since most positions can be reclassified at a cost that can be easily absorbed by the agencies.

State agency HR Directors' current salaries in highly complex agencies fall about 15 percent behind the private sector. The midpoint of the recommended salary range brings salaries within the recommended 10 percent of the market. HR Directors' current salaries in medium complexity agencies fall about 17 percent behind the market. The medium complexity category encompasses a broader diversity of agencies than the highly complex, and therefore the comparison to the market is not as clearly defined. Generally, salaries of management positions in Texas state employment lag the market by more than 10 percent. This lag can contribute to difficulties in recruitment and retention.

We found that the majority of HR positions performing similar work are consistently classified statewide. We reviewed 1,938 positions and found that about 6 percent should be classified differently. Agencies were sent separate letters specifying the misclassifications and recommendations for correcting them. State agency HR staff is currently paid up to 18 percent behind market. The recommended salary ranges are within 10 percent of market. This range is in line with the State's compensation philosophy. Agencies need to consider bringing current salaries closer to market when awarding merit increases. Salaries that are significantly behind market impact recruitment and retention of qualified staff.

Agencies spent about $\$ 11$ billion on activities to manage their investment in human resources. They represent 1.3 percent of the total state agency workforce, which equates to one human resources employee for every 78 state employees.

Small agencies do not have an HR Director position or HR staff comparable to the large and medium agencies. The position that oversees HR functions manages several additional administrative or program functions. Therefore, we could not include them in a comparison of like positions. Agencies should set salaries for these positions
based on the responsibilities of the whole job with consideration for organizational structure and culture.

## Section 1:

## What Should Agency Human Resources Directors Be Paid?

We believe the salaries in Table 1 are appropriate for HR Directors based on the specific criteria for each complexity level.

Table 1

| Recommended Salary Ranges for HR Directors Based on Complexity of Job |  |  |
| :---: | :---: | :---: |
| Complexity Level of Agency | Recommended Salary Range ${ }^{1}$ | Recommended J ob Classifications |
| High | \$60,000-\$85,000 | Agency-specific manager/director class ${ }^{2}$ |
| Medium | \$45,000-\$65,000 | Program Administrator $V$, HR Specia list $V$, orAgency-specific manager/director class ${ }^{2}$ |
| Low | Not recommended | Staff Services Offic er series or other general administrative title |

Source: State Classification Office
${ }^{1}$ Salary ranges are general and do not equate exactly to Schedule B salary groups.
2If the Legislature approves our Office's recommendation for changes to the Classific ation Plan, these positions should be classified in the Manager or Director series after September 1, 1999.

See Appendix 2 for our assessment of each agency's HR Director complexity level. Our Office is not recommending specific salaries within the range for individual agencies. It is the agency's responsibility to set the employee's salary. Salary placement within the recommended range should be based on individual performance, agency culture, and organizational structure.

Two agencies identified as having HR functions of medium complexity do not have a full-time HR professional to handle HR strategic and operational duties. An employee responsible for several administrative functions also oversees HR. We believe the Office of Court Administration and the Historical Commission should consider hiring a full-time HR professional due to the complexity of their HR functions.

We looked at HR Director positions at all large and medium agencies to determine appropriate salary levels. We do not believe that all HR Director jobs within the State are equal. To define the complexity in HR Director jobs, we began by evaluating what the job is worth. We reviewed several pieces of information when determining the level of complexity of an HR Director's job, but eventually determined that the primary indicators of differences in HR Director's pay are:

- Number of employees at the agency
- Diversity of the agency's workforce
- The executive director's not-to-exceed salary rate

The complexity of an agency's human resources function is obviously impacted by the number of employees an agency has, which also impacts the size of the HR division. This criterion had such a direct relationship on the complexity of the HR Director's job, and hence the employee's salary, that we used it as our primary indicator. However, other factors influence the HR Director's salary. We also believe that the diversity of the workforce contributes to the complexity of the job. Agencies with many different occupational groups and salary levels will need sophisticated HR programs. While an agency with a highly professional but mostly homogeneous workforce may have some sophisticated HR programs, it will not have as much complexity in the wide variety of programs offered to different types of employees. Finally, the agency executive director's salary does have an impact on the salaries of management positions. When the Legislature caps an executive director's salary, it sets an internal cap and inherent structure for the rest of the agency's management team.

We recommended salary ranges only for those agencies where we believe a full-time HR Director is necessary to compare like jobs accurately. This included 49 large and medium agencies. The remaining 87 smaller agencies are not large enough to break their administrative functions into the traditional sections. Therefore, one or more staff members is usually responsible for multiple administrative functions in these agencies. These positions are usually classified as Staff Services Officers or a similar title to encompass the wide range of duties they perform. Although many of them are responsible for the day-to-day HR activities in their agencies, we could not make a direct comparison of those jobs to HR Directors that perform full-time professional HR work and usually overseeing a sizable staff.

While we believe the salaries recommended are appropriate for HR Directors at this time, in comparison with the State's current salary structure, market analysis does indicate that the State pays less for HR Directors than the private sector. (See Table 2.)

Table 2

| Comparison of State HR Director Salaries to Pivate Sector Salaries |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Complexity <br> Level of <br> Agency | Recommended <br> State Salary <br> Midpoint | CurrentState <br> Salary <br> (Average) | Market <br> Salary <br> (Average) | Recommended <br> Midpoint to <br> Market Index | Average Curent <br> Salary to Market <br> Index |
| High | $\$ 72,500$ | $\$ 67,397$ | $\$ 79,276$ | .91 | .85 |
| Medium | $\$ 55,000$ | $\$ 54,441$ | $\$ 65,372$ | .84 | .83 |
| Low | Not <br> recommended | Not <br> Calculated | $\$ 51,468$ | N/A | N/A |

Source: State Classification Office
HR Director current salaries fall 15 to17 percent behind the market. However, the recommended range would put state HR Director salaries 9 to16 percent behind the market for agencies with medium and highly complex HR functions. The State does lag the market for most employee salaries, particularly in professional and managerial positions. Therefore, HR Directors are not any worse off than other state employees in relation to the market, but it does point out the gap with average salaries.

## Is There Disparity in Human Resources Directors' Current Salaries?

Overall, agencies pay HR Directors within the appropriate salary range based on the complexity of the job, but at the low end of the range. There were three agencies that paid their HR Directors more than our recommended range, but all three of these agencies had unique circumstances where the HR Director, although fully responsible for HR management, also had additional high-level responsibilities. Therefore, we did not consider these salaries inappropriate. Six agencies, however, currently pay their HR Directors lower than the range we recommend, based on the information provided at the time of our review. (See Table 3.)

Table 3

| Agencies Whose HR Directors Are Paid Lower Than Recommended Range |  |
| :--- | :--- |
| Agency | Action Necessary to Raise Salary to Recommended Minimum |
| Department of Public Safety | Agency may have to wait until next session since the agency <br> currently has no appropriate agency-specific class to use |
| Education Agency | Recommended minimum salary falls within the curent salary <br> group. |
| Workers' Compensation Commission | Recommended minimum salary falls within the curent salary <br> group |
| Department of Housing and Community <br> Affairs | Agency plans to fill a higher level position to supervise the <br> curent tR Manager position; this position should have a salary <br> that falls within the recommended range. |
| Agriculture Department | Position now vacant and should be filled with a salary within <br> the recommended range; during review, position was <br> occupied and undervalued. |
| Animal Health Commission | Recommended minimum salary fa lls within the current salary <br> group |

Source: State Classification Office

We believe these agencies have undervalued these jobs. They should take steps to appropriately value their HR Directors' jobs. The total annual cost to the State to increase these employees' salaries is $\$ 11,460$.

Section 3:

## What Should Human Resources Staff Members Be Paid?

We believe the salary ranges in Table 4 are appropriate for HR staff based on specific criteria developed by our Office.

Table 4

| Recommended Salary Ranges for HR Staff Members Based on Job Category |  |  |
| :---: | :---: | :---: |
| Job Category | General Salary Range ${ }^{1}$ | Recommended J ob Classifications |
| Assistant HR Director | \$50,000-\$65,000 | HR Specia list $V$ <br> Agency-specific manager/director class ${ }^{2}$ |
| HR Section or Regional Supervisor | \$40,000-\$60,000 | HR Spec ialist IV-V, <br> Training Specia list IV-V, or Program Administrator III-V, or Agency-specific manager/directorclass² |
| HR Senior Professional | \$40,000-\$55,000 | HR Spec ia list IV-V Training Specia list IV-V |
| HR Professional | \$30,000-\$40,000 | HR Specialist II-III Training Spec ia list II-III |
| HR Para-Professional | \$21,000-\$30,000 | HR Assista nt HR Specialist I Training Assistant Training Specia list I |
| HR Clerk | \$18,000-\$27,000 | HR Clerk I-IV |

Source: State Classification Office
${ }^{1}$ Salary ranges are general and do not equate exactly to Schedule B salary groups.
IIf $^{\text {If }}$ the Legislature approves our Office's recommendation forchanges to the Classific ation Plan, these positions could be classified in the Manager or Director series after September 1, 1999.

See Appendix 3 for our assessment of each agency's job category breakdown. Again, agencies are encouraged to determine the appropriate salary within the recommended range for their specific positions based on individual performance, agency culture, and organizational structure.
| The criteria in Table 5 were used to determine the category for each position.
Table 5

| HRJ ob Category Criteria |  |
| :---: | :---: |
| HRJob Category | Criteria |
| Assistant HR Director | Position in a large agency that assists the HR Director with managing HR functions and supervises all other HR staff. Assists in creating strategic plans. |
| HR Section or Regional Supervisor | Position that manages a specific HR functional area in a large agency or manages the HR function fora regional office. Creates or partic ipates in creating strategic plans. Supervises a group of HR staff members. |
| HR Senior Professional | Position that performsadvanced technic al HR work under general direction. Position translates strategic plans into operational plans, polic ies, or procedures. May supervise or lead staff. |
| HR Professional | Position that performs intermediate tec hnical HR work with an operational focus. |
| HR Para-Professional | Position that prepares forms and corespondence; maintainsdata; respondsto routine inquiries; and has basic knowledge of a functional area such as benefits, classific ation, ortraining. |
| HR Clerk | Position that performs data entry, verification, and retrieval such as time keeping; produces reports; processes forms and correspondence; and administers basic employment testing. |
| Non-HR Position | Position assigned to the HR Department but does not perform true HR functions. Examples of these types of positions are Administrative Technic ian, Systems Analyst, or Receptionist. |

Source: State Classific ation Office

Table 6 compares recommended midpoint and average current salaries for HR staff with salaries of comparable positions in the private sector. State agency HR staff members are currently paid up to 18 percent behind the market. The recommended salary range is within 10 percent of the market. This range is in line with the State's compensation philosophy. Agencies need to consider moving closer to the recommended range when awarding merit increases. Salaries that are significantly behind market impact recruitment and retention of qualified staff.

Table 6

| Comparison of State HR Staff Members' Salaries to Private Sector Salaries |  |  |  |  |  |
| :--- | :---: | :---: | :---: | :---: | :---: |
| HR Category | Recommended <br> State Salary <br> Midpoint | CurentState <br> Salary <br> (Average) | Market <br> Salary <br> (Average) | Recommended <br> Midpoint to <br> Market Index | Current <br> Average <br> Salary to <br> Market Index |
| Assistant HR Director | $\$ 57,500$ | $\$ 58,695$ | $\$ 53,762$ | 1.07 | 1.09 |
| HR Section or <br> Regional Supervisor | $\$ 50,500$ | $\$ 45,428$ | $\$ 53,188$ | .94 | .85 |
| HR Senior <br> Professional | $\$ 47,500$ | $\$ 41,574$ | $\$ 47,851$ | .99 | .87 |
| HR Professional | $\$ 35,000$ | $\$ 32,314$ | $\$ 38,924$ | .90 | .83 |
| HR Para-Professional | $\$ 25,500$ | $\$ 24,103$ | $\$ 28,306$ | .90 | .85 |
| HR Clerk | $\$ 22,500$ | $\$ 28,645$ | $\$ 22,704$ | .99 | .82 |

Source: State Classification Office

## Section 4:

## Is There Disparity in Human Resources Staff Members' Current Salaries?

Most agencies appropriately classify their HR staff members at the levels we recommend based on our job categories. We reviewed all HR positions within large and medium state agencies, excluding the Governor's Office, the Senate, and the Historical Commission staff since these job descriptions were not submitted to our Office. The misclassifications identified were mostly cases of agencies using nonoccupationally specific series for HR staff or inconsistent classification of similar positions within the agency. There were some cases of agencies classifying at inappropriate levels within the appropriate class series.

Agencies were notified by separate letter of the identified misclassifications with recommendations for correcting them. We found only 6 percent of the 1,938 positions reviewed were misclassified. In most cases, there is little to no fiscal impact to properly classify these positions.

## Objectives, Scope, and Methodology

## Objectives

This review had two objectives:

- Determine if agencies pay HR Directors at a competitive rate based on agency complexity
- Determine if state agencies pay human resources staff appropriately based on job classification with a statewide comparison of positions performing similar work.

This review was the first in a series of parity studies our Office intends to conduct to review occupational group salaries on a statewide basis.

## Scope

Our study included HR positions at all large and medium state agencies, including the legislative agencies. We did not review HR jobs at higher education institutions. The Governor's Office and the Historical Commission did not respond to our request for any information, and the Senate did not submit job descriptions. Therefore we were unable to analyze their HR positions.

## Methodology

We identified seven categories of HR jobs: HR Director, Assistant HR Director, HR Senior Professional, HR Section or Regional Supervisor, HR Professional, HR ParaProfessional, and HR Clerk. We developed criteria for each of these categories, then analyzed all jobs based on data provided by the agencies. We were then able to determine if agencies had properly classified positions and if salaries were in the recommended range. The recommended ranges were based on the salary groups of recommended class titles and market data.

Market data for each of the seven categories was obtained and a comparison of state salaries to market data was conducted to determine the State's relative position in the market for HR jobs. Salary data was gathered and aged appropriately from a variety of surveys, including:

- Watson Wyatt's 1998/1999 Report on Human Resources Personnel
- Compensation CompData's 1998 Compensation Data for Texas
- Hay's 1998 Austin Area Compensation and Benefits Survey
- Business \& Legal Reports' Employee Compensation for September 1998
- Central States 1997 Survey
- Mercer's 1997 Survey

Agencies were notified of specific misclassifications and recommendations for proper classification by separate letter.

## Other Information

The following members of the State Auditor's staff conducted this review:

- Mary Shearer, SPHR (Project Manager)
- Matthew Levitt, SPHR
- Jeanine Pollard, CCP
- Sharon Schneider, PHR
- Juliette Torres, CCP, PHR
- Frank H. Wagner, Jr., PHR
- Gregory S. Adams, CPA, CGFM (Quality Control Reviewer)
- Kelli Dan, CCP, PHR (Audit Manager)
- Deborah Kerr, Ph.D. (Audit Director)


## Appendix 2 :

## Complexity Level of Agencies' HR Functions

Table 7

| High Complexity |  |  |  |
| :---: | :--- | :---: | :--- |
| Agency <br> Number | Agency Name | Agency <br> Number | Agency Name |
| 302 | Office of the Attomey General | 501 | Department of Health |
| 303 | General Services Commission | 530 | Protective a nd Regulatory Services |
| 304 | Comptroller of Public Accounts | 582 | Natural Resource Conservation <br> Commission |
| 320 | Texas Workforce Commission | 601 | Department of Transportation |
| 324 | Department of Human Services | 655 | Department of Mental Health <br> And Mental Reta rdation |
| 330 | Rehabilitation Commission | 694 | Youth Commission |
| 405 | Department of Public Safety | 696 | Department of Criminal J ustice |
| 453 | Workers' Compensation Commission | 701 | Education Agency |
| 454 | Department of Insurance | 802 | Parks and Wild life Department |
| 455 | Railroad Commission |  |  |

Source: State Classification Office

Table 8

| Medium Complexity |  |  |  |
| :---: | :--- | :---: | :--- |
| Agency <br> Number | Agency Name | Agency <br> Number | Agency Name |
| 101 | Senate | 360 | State Office of Administration Hea rings |
| 102 | House of Representative | 362 | Sta te Lottery Commission |
| 103 | Legislative Council | 401 | Adjuta nt General's Department |
| 104 | Legislative Budget Board | 451 | Department of Banking |
| 212 | Office of Court Administration | 452 | Depa rtment of Licensing and Regulation |
| 301 | Govemor's Office | 458 | Alc oholic Beverage Commission |
| 305 | General Land Office | 473 | Public Utility Commission |
| 306 | Library and Archives Commission | 480 | Depa rtment of Economic Development |
| 307 | Secreta ry of State | 517 | Commission on Alc ohol and Drug Abuse |
| 308 | State Auditor's Office | 551 | Department of Agric ulture |
| 313 | Department of Information Resources | 554 | Animal Health Commission |
| 318 | Commission forthe Blind | 580 | Wa ter Development Board |
| 323 | Teacher Retirement System | 771 | School for the Blind and Visually Impa ired |
| 327 | Employees Retirement System | 772 | School for the Deaf |
| 332 | Texas Department of Housing and <br> Community Affairs | 808 | Historic al Commission |

Source: State Classification Office

Table 9

| Low Complexity |  |  |  |
| :---: | :---: | :---: | :---: |
| Agency Number | Agency Name | Agency Number | Agency Name |
| 105 | Legislative Reference Library | 354 | TexasAerospace Commission |
| 116 | Sunset Commission | 355 | Child ren's Trust Fund of Texas |
| 201 | Supreme Court | 356 | Ethics Commission |
| 203 | Board of Law Examiners | 359 | Office of Public Insurance Counsel |
| 204 | Court Reporters Certification Board | 364 | Health Professors Council |
| 211 | Court of Criminal Appeals | 367 | Telecommunic ation Infrastructure Fund Board |
| 213 | Office of the State Prosecuting Attomey | 403 | Veterans Commission |
| 221 | First Court of Appeals | 406 | Military Facilities Commission |
| 222 | Second Court of Appeals | 407 | Commission on Law Enforcement Officer Standards and Educ ation |
| 223 | Third Court of Appeals | 409 | Commission on J ail Standards |
| 224 | Fourth Court of Appeals | 410 | Criminal J ustice Policy Council |
| 225 | Fifth Court of Appeals | 411 | Commission of Fire Protection |
| 226 | Sixth Court of Appeals | 450 | Savings and Loan Department |
| 227 | Seventh Court of Appeals | 456 | Board of Plumbing Examiners |
| 228 | Eighth Court of Appeals | 457 | State Board of Public Accountancy |
| 229 | Ninth Court of Appeals | 459 | Board of Architectural Examiners |
| 230 | Tenth Court of Appeals | 460 | Board of Regulation for Professional Engineers |
| 231 | Eleventh Court of Appeals | 464 | Board of Professional Land Surveying |
| 232 | Twelfth Court of Appeals | 466 | Office of Consumer Credit |
| 233 | Thirteenth Court of Appeals | 467 | Board of Private Investigators and Security Agencies |
| 234 | Fourteenth Court of Appeals | 469 | Credit Union Department |
| 241 | Comptroller's J udic iary Section | 472 | Structural Pest Control |
| 242 | Commission on Judic ial Conduct | 474 | Polygraph Examiners Board |
| 243 | State Law Library | 475 | Public Utility Counsel |
| 312 | Sec unities Board | 476 | Racing Commission |
| 325 | Fire Fighters' Pension Commissioner | 477 | Advisory Commission on State Emergency Commission |
| 329 | Real Estate Commission | 478 | Research and Oversight Council on Workers' Compensation |
| 333 | Office of State-Federal Relations | 479 | State Office of Risk Management |
| 335 | Commission for the Deaf and Hard of Hearing | 502 | Board of Barber Examiners |
| 337 | Board of Tax Professional Exa miners | 503 | Board of Medical Examiners |
| 338 | Pension Review Board | 504 | Board of Dental Examines |
| 340 | Department of Aging | 505 | Cosmetology Commission |
| 342 | State Aircraft Pooling Board | 507 | Board of Nurse Examiners |
| 344 | Commission on Human Rights | 508 | Board of Chiropractic Examiners |
| 347 | Public Finance Authority | 511 | Board of Vocational Nurse Examiners |
| 352 | Bond Review Board | 512 | State Board of Podiatric Medical Examiners |
| 353 | Incentive and Productivity Commission | 513 | Funeral Service Commission |

Table 9, concluded

| Low Complexity |  |  |  |  |
| :---: | :--- | :---: | :--- | :---: |
| Agency <br> Number | Agency Name | Agency <br> Number | Agency Name |  |
| 514 | Optometry Board | 578 | Board of Veterinary Medical Examiners |  |
| 515 | Phamacy Board | 592 | Conservation Board |  |
| 520 | Board of Psychologists | 665 | Juvenile Probation Commission |  |
| 526 | Low-Level Radioactive Waste Disposal <br> Authority | 705 | State Board of Educator Certification |  |
| 527 | Cancer Council | 809 | Preservation Boa rd |  |
| 532 | Interagency Council on Early Childhood <br> Intervention | 813 | Commission on the Arts |  |
| 533 | Executive Council of Physical Therapy <br> and Occupational Therapy Examiners |  |  |  |

Source: State Classification Office

Appendix 3:

## Additional Information for Agencies With High- and MediumComplexity Levels

Table 10

| Breakdown of HR Staff Members by Category For Agencies With High- and Medium-Complexity Levels |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Agency Number and Name |  | Number of HR Staff Members | HR Staff Members by Category ${ }^{1}$ |  |  |  |  |  |  |  |
|  |  | HRD | AHRD | SM | SP | P | PP | C | N |
| 101 | Senate |  | No job descriptions received. |  |  |  |  |  |  |  |  |
| 102 | House of Representatives | 6 | 1 | 0 | 0 | 0 | 0 | 2 | 1 | 2 |
| 103 | Legislative Council | 5 | 1 | 0 | 0 | 1 | 2 | 1 | 0 | 0 |
| 104 | Legislative Budget Board | 7 | 1 | 0 | 0 | 0 | 1 | 0 | 0 | 5 |
| 212 | Office of Court Administration | 3 | 1 | 0 | 0 | 1 | 0 | 1 | 0 | 0 |
| 301 | Govemor's Office | No job descriptions received. |  |  |  |  |  |  |  |  |
| 302 | Office of the Attomey General | 34 | 1 | 1 | 3 | 2 | 6 | 6 | 10 | 5 |
| 303 | General Services Commission | 15 | 1 | 0 | 1 | 2 | 3 | 4 | 2 | 2 |
| 304 | Comptroller of Public Accounts | 15 | 0 | 0 | 0 | 2 | 7 | 2 | 0 | 4 |
| 305 | General Land Office | $8^{2}$ | 1 | 0 | 1 | 2 | 2 | 2 | 0 | 0 |
| 306 | Library and Archives Commission | 5 | 1 | 0 | 0 | 0 | 2 | 1 | 1 | 0 |
| 307 | Sec retary of State | 3 | 1 | 0 | 0 | 0 | 1 | 1 | 0 | 0 |
| 308 | State Auditor's Office | 6 | 1 | 0 | 0 | 2 | 2 | 1 | 0 | 0 |
| 313 | Department of Information Resources | 3 | 1 | 0 | 0 | 0 | 1 | 1 | 0 | 0 |
| 318 | Commission for the Blind | 14 | 1 | 0 | 1 | 0 | 5 | 1 | 2 | 4 |
| 320 | Workforce Commission | 87 | 1 | 1 | 8 | 15 | 36 | 9 | 14 | 3 |
| 323 | Teac her Retirement System | 10 | 1 | 0 | 0 | 4 | 1 | 3 | 0 | 1 |
| 324 | Department of Human Services | 188 | 1 | 0 | 13 | 7 | 58 | 35 | 51 | 23 |
| 327 | Employees Retirement System | 5 | 1 | 0 | 0 | 2 | 0 | 1 | 1 | 0 |
| 330 | Rehabilitation Commission | 64 | 1 | 0 | 8 | 13 | 15 | 17 | 3 | 7 |
| 332 | Department of Housing and Community Affairs | 7 | 1 | 0 | 0 | 0 | 1 | 2 | 2 | 1 |
| 360 | Office of Administrative Hearings | 3 | 1 | 0 | 0 | 0 | 1 | 0 | 1 | 0 |
| 362 | Lottery Commission | 7 | 1 | 0 | 0 | 1 | 3 | 1 | 1 | 0 |
| 401 | Adjutant General | 5 | 1 | 0 | 0 | 1 | 3 | 0 | 0 | 0 |
| 405 | Department of Public Safety | 42 | 1 | 1 | 2 | 2 | 9 | 0 | 21 | 6 |
| 451 | Department of Banking | 3 | 1 | 0 | 0 | 0 | 1 | 1 | 0 | 0 |
| 452 | Department of Licensing and Regulation | 2 | 1 | 0 | 0 | 0 | 0 | 1 | 0 | 0 |

Table 10, concluded

| Breakdown of HR Staff Members by Category <br> For Agencies With High- and Medium-Complexity Levels |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Agency Number and Name |  | Number of HR Staff Members | HR Staff Members by Category ${ }^{1}$ |  |  |  |  |  |  |  |
|  |  | HRD | AHRD | SM | SP | P | PP | C | N |
| 453 | Workers' Compensation Commission |  | 25 | 1 | 0 | 2 | 1 | 11 | 5 | 5 | 0 |
| 454 | Department of Insurance | 24 | 1 | 1 | 2 | 2 | 6 | 2 | 3 | 7 |
| 455 | Railroad Commission | $8^{2}$ | 1 | 0 | 1 | 1 | 0 | 3 | 1 | 1 |
| 458 | Alcoholic Beverage Commission | 9 | 1 | 0 | 0 | 3 | 2 | 0 | 0 | 3 |
| 473 | Public Utility Commission | 6 | 1 | 0 | 0 | 2 | 0 | 2 | 1 | 0 |
| 480 | Department of Economic Development | 4 | 1 | 0 | 0 | 0 | 2 | 1 | 0 | 0 |
| 501 | Department of Health | 87 | 1 | 1 | 15 | 13 | 10 | 19 | 19 | 9 |
| 517 | Commission on Alc ohol and Drug Abuse | 6 | 1 | 0 | 0 | 0 | 1 | 2 | 1 | 1 |
| 530 | Department of Protective and Regulatory Services | 78 | 1 | 0 | 4 | 4 | 33 | 9 | 15 | 12 |
| 551 | Department of Agric ulture | 6 | 1 | 0 | 0 | 1 | 1 | 3 | 0 | 0 |
| 554 | Animal Health Commission | 5 | 1 | 0 | 0 | 0 | 1 | 1 | 1 | 1 |
| 580 | Water Development Board | $5^{2}$ | 1 | 0 | 0 | 1 | 2 | 0 | 1 | 0 |
| 582 | Natural Resource Conservation Commission | $47^{2}$ | 1 | 0 | 3 | 7 | 17 | 4 | 5 | 6 |
| 601 | Department of Transportation | 225 | 1 | 0 | 8 | 91 | 80 | 28 | 17 | 0 |
| 655 | Department of Mental Health and Mental Retardation | $408{ }^{2}$ | 1 | 0 | 33 | 29 | 75 | 104 | 109 | 55 |
| 694 | Youth Commission | 95 | 1 | 0 | 3 | 4 | 42 | 20 | 24 | 1 |
| 696 | Department of Criminal J ustice | $308{ }^{2}$ | 1 | 0 | 26 | 16 | 80 | 50 | 58 | 68 |
| 701 | Texas Educ ation Agency | 10 | 1 | 0 | 1 | 0 | 1 | 3 | 2 | 2 |
| 771 | School for the Blind and Visually Impa ired | 5 | 1 | 0 | 0 | 0 | 1 | 1 | 2 | 0 |
| 772 | School for the Deaf | 7 | 1 | 0 | 0 | 1 | 0 | 3 | 2 | 0 |
| 802 | Parks and Wild life Department | $23^{2}$ | 1 | 0 | 4 | 4 | 2 | 6 | 2 | 3 |
| 808 | Historic al Commission | No job descriptions received. |  |  |  |  |  |  |  |  |
| Totals |  | 1,938 | 45 | 5 | 139 | 237 | 527 | 359 | 378 | 232 |

Source: State Classific ation Office

| ${ }^{1}$ HRD $=$ HR Director | SM = Section or Regional HR | P = HR Professional | C = HR Clerk |
| :--- | :--- | :--- | :--- |
| AHRD =Assistant HR Director | Supenvisor | SP = Senior HR Professional | PP = HR Para-Professional |$\quad \mathrm{N}=$ Non-HR Position

${ }^{2}$ J ob descriptions for every staff position were not provided. Therefore, the number of HR staff members by category may not equal the total number of HR staff members.

Table 11

| Ratio of HR Staff Members Compared to Total Number of Employees For Agencies With High- and Medium-Complexity Levels |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| Agency <br> Number | Agency Name | Number of HR Staff Members | Total <br> Number of Employee S | HR Staff to Employee Ratio |
| 101 | Senate | Not provided | 718 | Not available |
| 102 | House of Representatives | 6 | 771 | 1:129 |
| 103 | Legislative Council | 5 | 390 | 1:78 |
| 104 | Legislative Budget Boa rd | 7 | 123 | 1:18 |
| 212 | Office of Court Administration | 3 | 116 | 1:39 |
| 301 | Govemor's Office | Not provided | 195 | Not available |
| 302 | Office of the Attomey General | 34 | 3,586 | 1:106 |
| 303 | General Services Commission | 15 | 759 | 1:51 |
| 304 | Comptroller of Public Accounts | 15 | 2,820 | 1:188 |
| 305 | General Land Office | 8 | 675 | 1:84 |
| 306 | Library and Archives Commission | 5 | 208 | 1:42 |
| 307 | Secretary of State | 3 | 237 | 1:79 |
| 308 | State Auditor's Office | 6 | 238 | 1:40 |
| 313 | Department of Information Resources | 3 | 106 | 1:35 |
| 318 | Commission for the Blind | 14 | 598 | 1:43 |
| 320 | Workforce Commission | 87 | 3,717 | 1:43 |
| 323 | Tea cher Retirement System | 10 | 385 | 1:39 |
| 324 | Department of Human Services | 188 | 14,780 | 1:79 |
| 327 | Employees Retirement System | 5 | 296 | 1:59 |
| 330 | Reha bilitation Commission | 64 | 2,422 | 1:38 |
| 332 | Department of Housing and Community Affairs | 7 | 366 | 1:52 |
| 360 | Office of Administrative Hearings | 3 | 110 | 1:37 |
| 362 | Lottery Commission | 7 | 305 | 1:44 |
| 401 | Adjuta nt General | 5 | 410 | 1:82 |
| 405 | Department of Public Sa fety | 42 | 6,831 | 1:163 |
| 451 | Department of Banking | 3 | 128 | 1:43 |
| 452 | Department of Licensing and Regulation | 2 | 132 | 1:66 |
| 453 | Workers' Compensation Commission | 25 | 1,107 | 1:44 |
| 454 | Department of Insurance | 24 | 1,013 | 1:42 |


| Ratio of HR Staff Members Compared to Total Number of Employees For Agencies With High- and Medium-Complexity Levels |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| Agency <br> Number | Agency Name | Number of HR Staff Members | Total Number of Employee s | HR Staff to Employee Ratio |
| 455 | Railroad Commission | 8 | 859 | 1:107 |
| 458 | Alcoholic Beverage Commission | 9 | 490 | 1:54 |
| 473 | Public Utility Commission | 6 | 226 | 1:38 |
| 480 | Department of Economic Development | 4 | 169 | 1:42 |
| 501 | Department of Health | 87 | 5,654 | 1:65 |
| 517 | Commission on Alcohol and Drug Abuse | 6 | 239 | 1:40 |
| 530 | Department of Protec tive and Regulatory Services | 78 | 6,239 | 1:80 |
| 551 | Department of Agric ulture | 6 | 473 | 1:79 |
| 554 | Animal Health Commission | 5 | 213 | 1:43 |
| 580 | Water Development Board | 5 | 302 | 1:60 |
| 582 | Natural Resource Conservation Commission | 47 | 2,729 | 1:58 |
| 601 | Department of Transportation | 225 | 14,399 | 1:64 |
| 655 | Department of Mental Health and Mental Reta rdation | 408 | 23,883 | 1:59 |
| 694 | Youth Commission | 95 | 4,373 | 1:46 |
| 696 | Department of Criminal J ustice | 308 | 41,650 | 1:135 |
| 701 | Texas Education Agency | 10 | 794 | 1:79 |
| 771 | School for the Blind and Visually Impa ired | 5 | 506 | 1:101 |
| 772 | School for the Deaf | 7 | 476 | 1:68 |
| 802 | Parks and Wild life Department | 23 | 3,149 | 1:137 |
| 808 | Historical Commission | Not provided | 112 | Not available |
| State Average HR Staff-to-Employee Ratio |  |  |  | 1:78 |

Sources: State Classific ation Office; Total Number of Employees taken from Quarterly Report of FIE State Employees for Quarter Ending May 31, 1998, (SAO Report No. 98-707).

